



Lic # OL01154

## Customer Satisfaction Survey

***Making sure that our clients are satisfied is our most important goal.***

***Please take a few moments to complete this satisfaction survey using the following scale:***

***1(unsatisfied/unlikely to recommend) - 5 (very satisfied/likely to recommend).***

How satisfied are you with our pricing?	1	2	3	4	5
How prompt were we in answering your questions and/or providing a bond for you?	1	2	3	4	5
How satisfied are you with the overall customer service provided to you?	1	2	3	4	5
How likely would you recommend Pacific Surety to another business owner?	1	2	3	4	5

***Please help us improve our service by providing comments about how we may better serve your needs in the future.***